



Facility Resource Contacts			
IEHP Contacts		External contacts	
Name	Contact information	Name	Contact Information
Behavioral Health Department (Providers only) & Care Management	Medi-Cal: 800-440-4347 Medicare: 877-273-4347	CAIR 2	CAIR .. [Portal Main Page]
Community Wellness Centers	Riverside: 866-228-4347 opt 3 San Bernardino: 866-228-4347 opt 4 Victorville: 866-228-4347 Opt 5	Call the Car	www.callthecar.com 855-673-3195
Credentialing	credentialing@iehp.org Fax: 909-890-5756	Child Protective Services (CPS)	Riverside County: 800-442-4918 SB County: 909-388-1900
Health Education, Promotion, & Prevention	IEHP - Resources : Resources for Members : Health and Wellness	CHDP:	Riverside County: 800-346-6520 SB County: 909-388-0400
Member Services	800-440-4347 weekends: 800-718-4347	Connect IE (Community Resources)	ConnectIE
Nurse Advice Line (NAL)	888-244-4347	CLIA Certificate	510-620-3800 CDPH-Laboratory Division: 213-620-6160 LFSC Lia@cdph.ca.gov
Provider Payment Resolution	providerpaymentreso@iehp.org	Dental Care- Medi-Cal	800-322-6384 www.smilecalifornia.org
Provider Relations	Providerservices@iehp.org P: 909-890-2054 Fax: 890-2968 Tribal Liaison: Jasmin Morgan: 909-243-8312 morgan-J2@iehp.org	Dental Care -PEDS	Tri-County Dental Society: 800-287-8237 Dental Care for Medi-cal Pediatrics – 900-336-8225
IEHP Transportation Service	833-453-2992	OSHA (Cal-OSHA)	800-321-6742 909-383-4567
Utilization Management	Fax: Outpatient: 909-890-5751 Inpatient Intake: 909-890-5528	Radiologic Branch (LA County CDPH)	Bob Orteo: bob.ortego@cdph.ca.gov
VRL Set-Up (Urgent Care Only)	Health Equity team – contact QM nurse	Radiologic Branch for Inland Empire	Riverside County: Julie.miller@cdph.ca.gov SB County: cesar.salgado@cdph.cs.gov



Facility Resources: Biohazardous Waste Handlers	
Name	Contact Information
TCI Burning Service of So Calif	241 W. Laurel Street, Colton, CA 92324 714-370-0730 Handler ID: # CAD981433873
Medi-Waste Disposal	235 Deninger Circle, Corona CA 92880 855-449-6334
Stericycle	Multiple dispatch centers throughout CA www.stericycle.com 833-251-8866 – Sales 866-783-251-8866 – Customer Service
The Bio-clean Team	760-523-8709 www.thebiocleanteam.com
MedPro Disposal	888-357-6546
**Please note: these are suggested companies. IEHP DOES NOT sponsor and/or endorse any of the companies listed above.	

Facility Resources: Medical Equipment Calibration & Repair	
Name	Contact information
E3 Diagnostics Inc (+ ANSI)	https://www.e3diagnostics.com/ "Mark Reginio" Service Tech – Indio
RedMed	Safety checks only 9330 Jersey Blvd, Rancho Cucamonga, CA 91730 800-733-6334
Medi-Call Medical Equipment Repair	118 Industrial Way STE E, Corona CA 92882 951-279-7731
QRC Biomedical Services (+ANSI)	www.qrcbiomed.com 9500 7 th St STE E, Rancho Cucamonga, CA 91730 909-527-3104
Rescue Biomedical Services	customerservice@rescuebiomed.com 833-246-6332
Repair Makers (Medical Equipment Repair; including autoclave)	877-535-1733 14175 Telephone Ave STE D, Chino CA 91710 service@repairmakers.com
**Please note: these are suggested companies. IEHP DOES NOT sponsor and/or endorse any of the companies listed above.	